



Nurse Error Protocols

Pathways strives to create a professional and safe environment for all staff and patients. As a nurse at a clinic, it is your responsibility to ensure that all safety precautions are taken. When an error does occur, it is your responsibility to document and then correct your errors. We are here to help along the way!

Upon any of these Nurse Errors, follow the steps below and then write an email to Compliance@PathwaysWellnessProgram.com explaining the situation and outlining what needs to be done to rectify the error.

1. Wasted Vaccine: Pathways purchases vaccines in multi dose vials and prefilled syringes. If you spill, throw out or otherwise waste a vaccine, it is your responsibility to:
 - a. Document what vaccine was wasted and in what manner on the Clinic Summary Sheet.
 - b. Offer to go back to the clinic site, where applicable, to fully vaccinate the patient
2. Wrong Vaccine Given: Pathways staff prints the names of the Vaccines to be administered at the top of the prefilled consent forms. Please review AppointmentPlus, Order Form, list of patients with vaccines listed prior to each clinic to ensure that you have an understanding of what vaccines you are delivering to patients prior to the clinic.

If you should deliver the incorrect vaccine to a patient, it is your responsibility to:

- a. Document what vaccine was given in error on the Clinic Summary Sheet & the patient Consent Form
 - b. Follow up with the PA State Health Dept and/or the drug manufacturer to cite any contraindications for the patient
 - c. Report these contraindications to the patient
 - d. Offer to go back to the clinic site, where applicable, to fully vaccinate the patient.
3. Needlestick: Pathways supplies safety needles for clinics. Please review all supplies for your understanding prior to the clinic.

If you stick yourself with a used needle, wash area with soap and water. Immediately seek medical treatment from your personal doctor.

If you stick a patient with a used needle, have the patient wash the area with soap and water and instruct them to immediately seek medical treatment from their personal doctor.

It is your responsibility to:

- a. Follow up directly with the patient, where applicable
- b. Pay for tests and medical expenses related to the nurse error